Cloud Solution Provider vs. Other Licensing Models

Compare various Microsoft licensing models and see why CSP is a flexible, profitable solution for partners looking to ramp up their cloud practices.

| | Cloud Solution Provider — Indirect Reseller ¹ | Advisor | Open | Enterprise Agreement | Microsoft Products and Services Agreement |
|--------------------------------------|---|--------------------------|-------------------------------|-------------------------------|--|
| Minimum Seats | One ² | One ² | One | 500+ | 250 |
| Add/Remove Seats | Monthly | Annually | Annually | Annually | Annually |
| Customer Transactions | Indirect provider and reseller collaboration | Microsoft | Partner | Partner | Partner |
| Customer Support | Indirect provider and reseller collaboration | Microsoft | Microsoft | Microsoft | Microsoft |
| Billing Cadence | Pay as you go | Monthly | Annual | Varies | Varies |
| Product Availability | All Microsoft online services | Seat-based services only | All Microsoft Online services | All Microsoft Online services | All Microsoft Online services |
| Azure Availability | Yes (2-3) | Yes | Yes | Yes (4-5) | No |
| Partner Compensation ³ | Margin (through indirect provider) + incentive | Incentive only | Margin + incentive | Margin + incentive | Margin + incentive |
| Duration of Agreement | 12 mos. (minimum), evergreen | Three years | No-term or two years | Three years | No term / three years / evergreen |

¹ Customer transactions, customer support, and partner compensation will vary in the <u>direct model</u>.

² Minimum of five seats for Dynamics 365

³ Incentives may vary by geographic location